

Concord NH 03301



Roger A. Sevigny Commissioner

Alex Feldvebel Deputy Commissioner

# BULLETIN Docket No.: INS No. 04-044-AB

**TO:** All New Hampshire Licensed Health Insurance Companies, Health

Maintenance Organizations, Fraternal Benefit Societies and

Third Party Administrators

**FROM:** Roger A. Sevigny

Insurance Commissioner

**DATE:** October 26, 2004

**RE:** Supplemental Reporting

#### **Background**

Pursuant to RSA Chapter 400, the Insurance Commissioner has the authority to prescribe the format and content of financial and other reports filed by licensed insurers in New Hampshire. The reports submitted by licensed carriers and other entities are required to evaluate the financial solvency of carriers operating in New Hampshire as well as to understand the characteristics of New Hampshire's insurance markets.

In 2002, the Commissioner implemented an annual statement supplemental reporting requirement, INS No. 02-021-AB. On February 24, 2004, the Commissioner issued a replacement bulletin, INS No. 04-007-AB.

Since the supplemental reporting requirements were first implemented, the Department has received a number of comments concerning the requirements. Also, the New Hampshire General Court, during its 2003 general session, adopted Senate Bill 110, which placed further data collection burdens on the Department.

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This bulletin is issued to address continuing concerns with the prior bulletin's specifications and with legislative requests for information.

This bulletin repeals and replaces INS No. 04-007-AB.

#### **Changes in Requirements**

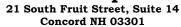
The following constitute the major changes from the prior bulletin:

- Carriers writing non-creditable types of health insurance coverage are exempt from having to tabulate data records for these types of coverages.
- This requirement to refile a 2003 report applies only to carriers who are required to tabulate data for 2004.
- One report shall include 2004 results, the second report shall summarize 2003 results. The Department is requesting carriers to retabulate 2003 in accordance with these new specifications.
- Submissions will be accepted in MS Excel Workbooks instead of ASCII text files. Carriers shall use the prescribed column headings and are advised to download a template file from the Department's website.
- Carriers need not tabulate information on certificate holders beyond the policy level.
- Carriers are required to submit information detailing rating variations that reflect their underwriting.

#### **Applicability**

All carriers licensed to write accident and health insurance in the state of New Hampshire must submit a supplemental report. A carrier is licensed to write accident and health insurance if it has a Paragraph 4 authorization on its New Hampshire license. All licensed TPA's must file a supplemental report. An exempt TPA, as defined pursuant to RSA 402-H:1, is not a licensed TPA and is not subject to the supplemental reporting requirement.

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#### **Group Situs Issues**

Data should be reported only for policies written in New Hampshire. For example, assume a TPA administers a health benefit plan. This plan is for a New Hampshire employer and there are 250 lives associated with this employer's plan. 100 of the 250 lives are Massachusetts's residents, and the remaining 150 lives are New Hampshire residents. This TPA would need to include, in its supplemental report, information for all lives covered through this plan as they are all associated with a NH employer's health benefit plan. In another example, assume a TPA administers a health benefit plan. This plan is for a Massachusetts employer and there are 500 lives associated with this employer's plan. Half of these lives are New Hampshire residents. This TPA would not include this plan in its supplemental report, as none of the 500 lives are associated with a NH employer's health benefit plan.

#### **Exemptions**

While all carriers must submit a supplemental report, certain carriers are exempt from having to tabulate data. These carriers must file a null supplemental report. This null report must contain the required transmittal information. This reporting requirement is essentially a registration process to ensure that the Department has captured information from all carriers. There is no requirement to tabulate any other data for this type of submission.

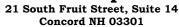
#### **De Minimis Exemption**

Carriers writing a de minimis amount of creditable coverage are only required to submit a null supplemental report. This class of carriers includes any carrier writing less than \$250,000 in applicable accident and health insurance premiums in New Hampshire, and also includes any carrier that wrote creditable coverage for fewer than 2400 covered life months, e.g. 200 covered lives. In determining the number of covered lives, the carrier shall include only those lives that are affiliated with a New Hampshire employers' health benefit plan.

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#### **Creditable Coverage Exemption**

Carriers writing or administering coverages that do not meet the definition of creditable coverage pursuant to RSA 420-G:2 III are only required to submit a null supplemental report.

A carrier writes creditable coverage when it issues a policy for coverage that meets the definition of creditable coverage. A carrier administers creditable coverage when it provides administrative services to either an insurer or an employer that has assumed the risk for an employer-sponsored plan that provides creditable coverage. Carriers writing stop-loss or group excess loss insurance to employers whose self-insured plans meet the definition of creditable coverage must also file a supplemental report. Throughout this bulletin, references to writing carriers shall include all of the activities referenced in this paragraph. All of these carriers must submit a supplemental report with the policies tabulated as prescribed.

Carriers which are exempt from having to tabulate data may submit the required null supplemental report in an Excel spreadsheet; however, the carrier must use the Department's spreadsheet template if exercising this option. For further details, see the section titled "Acceptable Methods for Submission".

#### **Due Date**

Carriers are required to submit an annual supplemental report on or before April 1<sup>st</sup> summarizing the carrier's business from the immediately preceding calendar year. The 2005 Supplemental Report, e.g. the report due April 1, 2005, shall summarize the carrier's business for the two preceding calendar years, e.g. 2003 and 2004, and each year shall be separately reported.

#### **Definitions**





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- (a) "Certificate holder" shall have its usual and customary meaning for insurance writers and their written coverage. For employer sponsored group coverage, the employee or subscriber shall be the certificate holder. For individual coverage, the policyholder shall be the certificate holder. For other types of group coverage, the certificate holder shall mean the person who is the principal insured.
- (b) "Claims paid" shall be calculated as prescribed for the carrier's Statement of Revenue and Expenses, or its equivalent, which is a required component of the annual statement filing. For carriers filing the NAIC Health blank, claims paid shall be computed consistently with the amount reported on Line 15 of the Statement of Revenue and Expenses. For carriers filing the NAIC Life blank, claims paid shall be computed consistently with the amount reported on line 1.1 of Exhibit 8 Part 2. The commissioner may approve the use of a reasonable proxy upon the carrier's provision of documentation demonstrating that the use of the same does not materially distort the carrier's data submission. For third party administrators, claims paid shall mean amounts disbursed pursuant to contractual requirements.
- (c) "Covered lives" or "members" shall include all individuals, employees and dependents for which the health carrier has an obligation to adjudicate, pay or disburse claim payments. For employer sponsored group coverage, covered lives would include certificate holders and their dependents.
- (d) "Creditable coverage" shall have the same meaning as defined in RSA 420-G:2 III.
- (e) "Data" means factual information used as a basis for calculation or measurement.
- (f) "Database" means a collection of data organized especially for search and retrieval.

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- "Health carrier" shall mean any licensed insurance company with a Paragraph 4 authorization on its New Hampshire license. Licensed entities include Life Insurance Companies, Property & Casualty Insurance Companies, Health Maintenance Organizations, Fraternal Benefit Societies and Non-profit Health Service Corporations. Health carrier shall also include Third Party Administrators (TPAs), including TPAs licensed pursuant to RSA 402-H. TPA's shall not include those entities authorized to act as a TPA, that are exempt from the formal TPA licensing process pursuant to RSA 402-H:I.
- (h) "Policy" shall have its usual and customary meaning for insurance writers. For employer sponsored group coverage, where the coverage is written directly for the employer's benefit plan, the employer shall be considered the policyholder. For employer sponsored group coverage, issued to a multiple employer welfare association or a qualified association trust, each member employer shall be considered a separate policyholder. For association business, each member employer shall be considered as a separate policyholder. Third party administers shall determine policyholders in a like manner.
- (i) "Premium" shall be calculated as prescribed for the carrier's Statement of Revenue and Expenses, or its equivalent, which is a required component of the annual statement filing. For carriers filing the NAIC's blanks, premium shall be calculated in a manner consistent with the amount reported on Schedule T. The Commissioner may approve the use of a reasonable proxy upon the carrier's provision of documentation demonstrating that the use of the same does not materially distort the carrier's data submission. For third party administrators, premium shall mean the amount of revenue collected from contracted accounts, including funds collected to provide for claims and expenses associated with the employer's benefit plan. For this purpose, expenses shall include those fees or charges for which the TPA is responsible as well as fees and charges the TPA collects to administer the business.

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#### TABULATION METHODS AND ISSUES

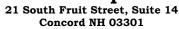
#### **Tabulation of Rating Information**

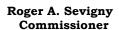
Carriers shall submit one record for each policyholder's rate effective period that begins in the reporting year. For most carriers, the rate effective period is 12 months and begins with the policyholder's anniversary date. In these instances, only one record for each policyholder will be required. Carriers that rerate policyholders more frequently than once per year shall submit multiple records for each policyholder. Each record shall include the following information (Carriers administering a self-insured plan may leave the factor fields blank):

- A policy identification number or code. This number will identify the policyholder to the submitting carrier but will not enable the Department to identify the policyholder. Carriers shall use the same identification number or code in subsequent years for renewing policyholders. These identification numbers or codes shall be unique for each policyholder.
- A coverage category code from the table affixed in Attachment B of this bulletin.
- A market code from the table affixed in Attachment C of this bulletin.
- A geographic location code.
- A rate effective date in MMDD format. This is the date, during the reporting year, on which the rate effective period began. This will typically be the anniversary date.
- The term, in months, of the rate effective period. For most carriers this will be 12.
- The number of certificate holders or subscribers insured, administered or reinsured, as of the start of the rate effective period. For individual insurance, this number is one.
- The number of covered lives or members insured, administered or reinsured, as of the start of the rate effective period. Carriers not knowing these numbers may use approximation methods that are consistent with their pricing assumptions. Carriers using

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approximation methods shall provide a summary of these methods in the Notes spreadsheet. For group-sponsored insurance, this is the number of participating employees and their covered dependents.

- The demographic adjustment factor used to calculate the policyholder's premium. This is the factor based on the attained ages of the certificate holders and their dependents. Carriers that do not vary rates based on the attained ages of the certificate holders and/or covered lives shall leave this field blank.
- The step-up or conversion factor used to calculate the policyholder's premium. This factor is unique to group coverage. Carriers not using this factor shall leave this field blank.
- The group size factor used to calculate the policyholder's premium. This factor shall include the additional variation allowed when rating groups of one. This factor is unique to group coverage. Carriers not using this factor shall leave this field blank.
- The geographic location factor used to calculate the policyholder's premium. This factor is unique to group coverage. Carriers not using this factor shall leave this field blank.
- The smoker preference factor used to calculate the policyholder's premium. This factor is not allowed in group markets. Carriers not using this factor shall leave this field blank.
- The health status factor, or a factor representing the combination of all other underwriting factors not otherwise specified above, used to calculate the policyholder's premium. Carriers not using this, or any other rating factors, shall leave this field blank.
- The total monthly premium for the policyholder. Carriers administering self-insured plans shall provide a proxy for this amount. For example the sum of the plan's total costs, administrative and claims, for the first month of the effective period under the administrators contract would be a suitable proxy.

#### **Tabulation of Operational Data**

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Carriers shall tabulate information for policies sharing certain common characteristics. The shared characteristics shall include type of coverage, type of market, and geographical location. Policies sharing these common characteristics, for purposes of this section, shall be referred to as a reporting class. A policy shall be considered when tabulating data by reporting class if the carrier had any exposure or administrative responsibilities for that policy during the calendar year for which the supplemental report is being prepared.

The following information shall be tabulated for each reporting class:

- Premium The total amount of premium collected from policyholders during the calendar year. This is commonly referred to as written premium. For third party administrators, premium shall be recorded as the total revenue collected by the administrator to cover all costs associated with the plan, industry claims and administration.
- Claims The total amount of claims paid on behalf of the policyholders in the reporting class during the calendar year for which the supplemental report is being made.
- Number of policyholder-months in the reporting class. If a carrier had 12 months of exposure for a certain policyholder, the carrier would add 12 to this field for that policyholder.
- Number of certificate holder-months in the reporting class, or subscriber-months.
- Number of covered life-months in the reporting class, or membermonths.

#### **Tabulation Issues - Multiple Carriers**

The Department recognizes that there may be instances where more than one carrier is involved in the administration of a given policy. The Department, generally, does not want information from more than one source for any given policyholder, group or employer. The exception involves self-insured plans. For these plans, both the carrier administering the plan and the carrier writing the stop loss coverage shall submit a supplemental report.

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The following guidelines clarify, in those instance when more than one carrier is involved with a single coverage event, which carrier has the responsibility to include the coverage in its tabulation.

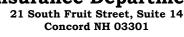
- Data on reinsurance policies, insurance policies written by a carrier and to a carrier, shall not be tabulated and shall not be included with the required supplemental report.
- Stop-loss insurance, or group excess loss insurance, is not reinsurance. It is direct insurance and carriers writing such coverages shall be responsible for submitting information on their written polices.
- In the event that the carrier administering coverage is different than the carrier writing coverage, the writing carrier shall be responsible for submitting the required information. Carriers writing risks shall be responsible for submitting information on policies written. Carriers responsible only for the policies' administration shall not be responsible for tabulating data on policies that they administer when such coverages are written on another carrier's paper.
- TPAs or other carriers administering an employer sponsored health insurance benefit plan shall submit records for all self-insured plans that they administer. TPAs must file a supplemental report for this type of activity regardless of whether a stop-loss writer is filing information for the same employer.
- Similarly, the stop loss writer must file the information prescribed in this section regardless of whether a TPA, or some other carrier, is filing a supplemental report for the same employer.

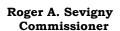
#### **Tabulation Issues - Geographic Location**

The policy geographic location code shall be based on where the policyholder is located .

Carriers shall use a county code of 'Z' to identify NH locations for which there is no county code mapped to the NH zip code that is stored by the carrier. Whenever a code of 'Z' is used, the carrier shall include a note record specifying the NH zip code for which there is no county code match.

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#### **Acceptable Methods for Estimating Data**

In certain instances, a carrier may not have the information it needs to tabulate data as prescribed. For example, a carrier writing stop-loss, or group excess insurance may not know who the employer's employees are. Carriers shall provide estimates for data at the most detailed level at which the carrier keeps data. For this example, the number of certificate holders, e.g. employees, and the number of covered lives shall be estimated based on data used by the carrier to price the business.

Where carriers use estimation methods, the carrier shall include, as part of its supplemental report, an explanation in the notes section to explain why estimation methods were necessary and the methods used to generate the estimates.

#### **Acceptable Methods for Submission**

All supplemental reports are processed electronically. Carriers are required to submit the supplemental report in an MS Excel Workbook. The Department has created templates that are available for <u>download</u> from the Department's website.

Please note: These are templates, xlt files. Carriers shall not edit this file and shall not submit xlt files to the Department. Instead, this file shall be used as a template for creating new spreadsheets. After downloading this file to a local directory, in Windows Explorer, right click on the downloaded file, and select New. This will create a new workbook file based on the downloaded template.

Carriers submitting a null supplemental report shall submit a Microsoft Excel Workbook using the Registration Only template. Workbooks created using the Registration Only template shall be named SNR<Company Code>.xls. For example, if the Company Code is 03295, the workbook based on the Registration Only template shall be named SNR03295.xls. For a TPA, if the TPA license number is T3295, the workbook based on the Registration Only template shall be named SNRT3295.xls.

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# The State of New Hampshire Insurance Department



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All other carriers shall create a workbook using the Supplemental Report Excel Template. Carriers shall name the workbook SIR<cocde>.xls. The distinction is important for processing purposes.

All supplemental reports shall be transmitted via electronic mail to the Insurance Department. Supplemental Reports shall be mailed to <a href="mailto:requests@ins.nh.gov">requests@ins.nh.gov</a>. All such correspondence shall use the following text as the subject header, "ATTN: Statistician, Insurance Department Supplemental Report".

#### **Confidentiality**

- (a) Each company or person from whom information is sought shall provide the required information to the commissioner.
- (b) The Supplemental Report filed by each health carrier shall be maintained as a confidential document, but shall not be deemed to limit the commissioner's authority to use or disclose such information which the commissioner in the exercise of his/her duty may deem appropriate pursuant to RSA 400-A:25.

Any questions should be directed to David Sky, Life, Accident and Health Actuary at <u>david.sky@ins.nh.gov</u>.



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### Attachment A **Supplemental Report Specifications**

There shall be one worksheet in the workbook named 'Transmittal''. This is the only worksheet that is common to both the null supplemental report and the full supplemental report. The worksheet shall contain the following information.

	Field	Field	
Field Name	Туре	Length	Description
			Please be sure to
			enter as text, e.g.
Company			for 01234, type
Code	Character	5	'01234 in the cell.
			Four-digit year for
			the calendar year
Reporting			from which this
Year		4	report is based.
			Use MMDD format.
			For most
Fiscal Year			companies, this
End Date		4	will be 1231.
Contact			
Person Last			
Name			
Contact			
Person First			
Name			
Contact			
Person			
Mailing			
Address			
Line One			
Contact			
Person			
Mailing			
Address			

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	Field	Field	
Field Name	Туре	Length	Description
Line Two			
Contact			
Person			
Mailing City			
Contact			
Person			
Mailing 2-			
Letter State			
Abbreviation		2	
Contact			Use Zip+4 if
Person			available. Enter as
Mailing Zip			text. See Company
Code	Character		Code above.
			If there is an
			extension, use the
			character 'x' to
Contact			separate the phone
Person			number from the
Direct Voice			extension. See
Phone			Company Code
Number	Character		above.
Contact			
Person e-			
mail			
address			

There shall be one worksheet in the workbook called 'Notes'. The Notes worksheet shall contain an embedded MS Word document with any comments or notes that the carrier deems necessary. The Notes worksheet shall be used to relay information to the Department including, but not limited to, explanations of methods used to approximate the data and the reasons data needed to be approximated. Comments submitted in separate documents or in the e-mail transmission itself will not be processed and will not be available to the Department for review.



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One worksheet shall be called 'Rating'. The first row of the Rating worksheet shall contain these labels. Subsequent rows shall contain the data prescribed.

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		Field	Field	
Column	Label	Туре	Length	Description
				Identification code to uniquely
				represent the group to the
	Policyholder			carrier; but does not identify the
A	Identifier			group to the Department
	Coverage			See Attachment B for Valid
В	Category Code	Character	3	Codes.
	Market Category			See Attachment C for Valid
С	Code	Character	3	Codes.
	Policyholder			
	Geographic			
D	Location	Character	1	See Attachment D for valid codes.
				See Attachment F for valid codes.
				All rules shall be entered as text.
E	Policy Type	Character	2	For 01, type '01.
	Effective Period			
F	Begin Date	Date	4	MMDDYYYY
	Number of			
	Subscribers			
G	(Employees)			
	Number of			
Н	Members (Lives)			
	Demographic			
	Adjustment			
I	Factor			
	Step-Up or			
	Conversion			
	Factor			
	Group Only			
J				
	Group Size			
K	Factor			

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		Field	Field	
Column	Label	Type	Length	Description
	Geographic			
M	Location Factor			
	Health Status			
N	Factor			
	SIC or Industry			
О	Factor			
P	Transition Factor			
Q	Smoker Factor			
	Total Monthly			
R	Premium			

One worksheet shall be called 'Operation'. The first row of the Operation worksheet shall contain these labels. Subsequent rows shall contain the data prescribed.

		Field	Field	
Column	Label	Туре	Length	Description
				See Attachment F for
Α	Coverage Category Code	Character	3	Valid Codes.
				See Attachment G for
В	Market Category Code	Character	3	Valid Codes.
	Policyholder Geographic			See Attachment D for
С	Location	Character	1	valid codes.
D	Premium	Number		
E	Claims	Number		
	Number of Policyholder-			
F	Months	Number		
	Number of Certificate			
G	Holder Months	Number		
	Number of Covered Life			
Н	Months	Number		

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One worksheet shall be called 'Operation Summary'. In this worksheet, carriers shall provide the required data. This data includes the following:

- 1. The number of policyholders at of the beginning of the calendar year.
- 2. The number of applications taken during the calendar year.
- 3. The number of offers made.
- 4. The number of offers not taken.
- 5. The number of new issues.
- 6. The number of lapses, including terminations.
- 7. The number of policyholders at the end of the calendar year.

The sum of items 1 and 5 less item 6 should equal item 7.

Individual carriers shall also provide the following information:

- 1. The number of applications for which the carrier declined to make an offer
- 2. The number of policies quoted at a rate that is higher than the high risk pool rate.



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# Attachment B Coverage Category Codes

All coverage category character codes are exactly three characters. Carriers shall use the codes listed herein.

For stop-loss, or group excess loss insurance, carriers shall use STL.

For short-term non-renewable health insurance, as defined per RSA 415:5 III, carriers shall use a code of STN.

For indemnity-type plans, with no managed care features, carriers shall use a code of FFS, (Fee-for-Service).

For Preferred Provider Organization type plans, carriers shall use a code of PPO.

For Point of Service type plans, carriers shall use a code of POS.

For Health Maintenance Organizations managed care plans, carriers shall use a code of HMO.

For self-funded plans that are administered by a third-party administrator, where the employer has purchased stop-loss, or group excess, insurance coverage, carriers shall use a code of ASW.

For self-funded plans that are administered by a third-party administrator, where the employer has not purchased stop-loss, or group excess insurance coverage, carriers shall use a code of ASO.

Insurance sold to protect the health of Medicaid eligible individuals, generally purchased by state governments, shall not be considered major medical expense. Carriers shall report such business as other than major medical expense coverage and use the Medicaid related insurance code of MCD.

For all other types of insurance, carriers shall use a code of OTH. Carriers using the OTH code shall provide an explanation in the Notes worksheet.



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### Attachment C Market Category Codes

All market category character codes are exactly three characters. Carriers shall use the codes listed herein.

For policies sold and issued directly to individuals, other than those sold on a franchise basis, as defined per RSA 415:19, or as group conversion policies, required per RSA 415:18 VII (a), carriers shall use a code of IND.

For policies sold and issued directly to individuals on a franchise basis, as defined per RSA 415:19, carriers shall use a code of FCH.

For policies sold and issued directly to individuals as group conversion policies, as required per RSA 415:18 VII (a), carriers shall use a code of GCV.

For policies sold and issued directly to employers having exactly one employee, carriers shall use a code of GS1.

For policies sold and issued directly to employers having between two and nine employees, carriers shall use a code of GS2.

For policies sold and issued directly to employers having between 10 and 25 employees, carriers shall use a code of GS3.

For policies sold and issued directly to employers having between 26 and 50 employees, carriers shall use a code of GS4.

For policies sold and issued directly to employers having between 51 and 75 employees, carriers shall use a code of GS5.

For policies sold and issued directly to employers having between 76 and 99 employees, carriers shall use a code of GS6.

For policies sold and issued directly to small employers through a qualified association trust carriers shall use a code of GSA.

For policies sold and issued directly to employers having 100 or more employees, carriers shall use a code of GLG.

For policies sold to other types of entities, carriers shall use a code of OTH. Carriers using this market code shall provide an explanation on the Notes worksheet.

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### **Attachment D County Codes**

County	<b>County Code</b>
Belknap	В
Carroll	L
Cheshire	E
Coos	S
Grafton	G
Hillsborough	Н
Merrimack	M
Rockingham	R
Strafford	D
Sullivan	N
Non-NH	Y
NH; unable to	
match zip code to	
county code	Z

Website: www.state.nh.us/insurance



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### Attachment E **Translation Table - Zip Codes to NH County Codes**

From	Through	County
03031		Hillsborough
03032		Rockingham
03033		Hillsborough
03034	03042	Rockingham
03043		Hillsborough
03044		Rockingham
03045		Hillsborough
03046		Merrimack
03047	03052	Hillsborough
03053		Rockingham
03054	03071	Hillsborough
03073		Rockingham
03076		Hillsborough
03077	03079	Rockingham
03082	03086	Hillsborough
03087		Rockingham
03101	03105	Hillsborough
03106		Merrimack
03107	03111	Hillsborough
03215		Grafton
03216		Merrimack
03217		Grafton
03218	03220	Belknap
03221		Merrimack
03222	03223	Grafton
03224		Merrimack
03225	03226	Belknap
03227		Carroll
03229	03231	Merrimack
03232		Grafton
03233	03235	Merrimack
03237		Belknap

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_		1
From	Through	County
03238	03241	Grafton
03242	03243	Merrimack
03244		Hillsborough
03245		Grafton
03246	03249	Belknap
03251		Grafton
03252	03253	Belknap
03254		Carroll
03255		Merrimack
03256		Belknap
03257	03258	Merrimack
03259		Carroll
03260		Merrimack
03261		Rockingham
03262		Grafton
03263		Merrimack
03264	03266	Grafton
03268		Merrimack
03269		Belknap
03272	03273	Merrimack
03274		Grafton
03275		Merrimack
03276		Belknap
03278		Merrimack
03279		Grafton
03280		Sullivan
03281		Hillsborough
03282		Grafton
03284		Sullivan
03287		Merrimack
03289		Belknap
03290	03291	Rockingham
03293		Grafton
03298	03299	Belknap
03301	03307	Merrimack



Roger A. Sevigny Commissioner

Alex Feldvebel Deputy Commissioner

	T	Γ
From	Through	County
03431	03435	Cheshire
03440		Hillsborough
03441		Cheshire
03442		Hillsborough
03443	03448	Cheshire
03449		Hillsborough
03450	03457	Cheshire
03458		Hillsborough
03461	03467	Cheshire
03468		Hillsborough
03469	03470	Cheshire
03561		Grafton
03570		Coos
03574		Grafton
03575	03579	Coos
03580		Grafton
03581	03584	Coos
03585		Grafton
03587	03598	Coos
03601		Sullivan
03602		Cheshire
03603		Sullivan
03604		Cheshire
03605	03607	Sullivan
03608	03609	Cheshire
03740	03741	Grafton
03743	03746	Sullivan
03748	03750	Grafton
03751	03754	Sullivan
03755	03769	Grafton
03770		Sullivan
03771		Grafton
03772	03773	Sullivan
03774	03780	Grafton
03781	03782	Sullivan

Website: www.state.nh.us/insurance



Roger A. Sevigny Commissioner

Alex Feldvebel Deputy Commissioner

	T	
From	Through	County
03784	03785	Grafton
03801	03804	Rockingham
03805		Strafford
03809	03810	Belknap
03811		Rockingham
03812	03814	Carroll
03815		Strafford
03816	03818	Carroll
03819		Rockingham
03820	03825	Strafford
03826	03827	Rockingham
03830	03832	Carroll
03833		Rockingham
03835		Strafford
03836		Carroll
03837		Belknap
03838		Carroll
03839		Strafford
03840	03844	Rockingham
03845	03847	Carroll
03848		Rockingham
03849	03850	Carroll
03851	03852	Strafford
03853		Carroll
03854		Rockingham
03855		Strafford
03856	03859	Rockingham
03860		Carroll
03862		Rockingham
03864		Carroll
03865		Rockingham
03866	03869	Strafford
03870	03871	Rockingham
03872		Carroll
03873	03874	Rockingham
	•	<u> </u>

# 0

#### Roger A. Sevigny Commissioner

# The State of New Hampshire

Insurance Department
21 South Fruit Street, Suite 14
Concord NH 03301

Alex Feldvebel Deputy Commissioner

	rm1 1	
From	Through	County
03875		Carroll
03878		Strafford
03882	03883	Carroll
03884		Strafford
03885		Rockingham
03886		Carroll
03887		Carroll
03890	03897	Carroll

# The State of New Hampshire Insurance Department

21 South Fruit Street, Suite 14 Concord NH 03301

Roger A. Sevigny Commissioner Alex Feldvebel Deputy Commissioner

#### Attachment F

Determine the policy type code based on the plan's characteristics of coverage as they fit in the grid below. Consider the policy's coverages to meet the cost sharing types indicated only if true for all covered services. Dollar amounts refer to individual coverage, not family coverage. If the plan has more than one deductible, use the highest level to determine the appropriate policy type code. If, except for the co-pays that an insured might incur, a plan has an unlimited out of pocket maximum, or no limit on the insured's out of pocket expenses, then the policy code type used shall be one that includes a check in the \$5000+ Out of Pocket Maximum characteristic.

#### Examples:

- A plan with co-pays, no co-insurance, no deductibles and an individual out of pocket max of \$2000 would be coded 01.
- A plan with co-pays, no co-insurance, an individual \$1500 deductible for services provided by certain in-network providers and no OOP max would be coded 08.
- A plan with a \$2500 individual deductible, co-insurance, no co-pays and an individual out of pocket max of \$10,000 would be coded 22.

21 South Fruit Street, Suite 14 Concord NH 03301

Roger A. Sevigny Commissioner

#### Alex Feldvebel Deputy Commissioner

Policy Type	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28
Code																												
Plan																												
Characteristics																												
Co-pay	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X	X												
Co-insurance			X	X							X	X	X	X	X	X	X	X	X	X	X	X						
Deductible \$1000					X	X					X	X					X	X					X	X				
or less																												
Deductible \$1001 -							X	X					X	X					X	X					Х	X		
\$2000																												
Deductible \$2001+									Х	Х					Х	X					X	Х					Х	X
Out of Pocket Max	X		X		X		X		X		X		X		X		Х		X		X		X		X		X	
\$5000 or less																												
Out of Pocket Max		Х		Х		Х		Х		X		X		Х		Х		Х		X		X		Х		Х		x
\$5001+ more																												

Telephone 603-271-2261

FAX 603-271-1406

TDD Access Relay NH 1-800-735-2964

Website: www.state.nh.us/insurance

#### Skip Navigation Links

STATE OF NEW HAMPSHIRE INSURANCE DEPARTMENT		
CONSUMERS	COMPANIES	PRODUCERS

#### **BULLETINS/MEMORANDA/INFORMATIONAL NOTICES**

- Listed below are Bulletin/Memoranda/Informational Notices issued by this Department from 1994 to present.
- If you need information on Bulletins issued prior to 1994, please contact the Department at 603-271-2261 or Click Here to Email the Insurance Dept.
- Please note that the files require the Adobe Acrobat Reader to view.
- If you have any problems accessing any of the documents listed in this chart, please notify the Department. Click Here to Email the Insurance Dept.

DATE ISSUED	BULLETIN/MEMORANDUM/	DOCKET NUMBER
	INFORMATIONAL NOTICE	(If Applicable)
	TOPIC	
December 2, 2004	Approval of the Workers Comp rates and loss costs effective 1/1/05	INS NO. 04-049-AB
October 26, 2004	Revised Supplemental Report  Bulletin * Please Note: Attachment D has been amended in this bulletin as of 11/24/04  Amended Attachment D Only (11/24/04)  Template for Full Submissions  Template for Null Submissions	INS NO. 04-044-AB
June 30, 2004	INFORMATIONAL NOTICE:  Auto Insurance Coverage for Returning Armed Forces Personnel	INS NO. 04-029-IN
June 18, 2004	Implementation of Revisions to the Annuity Nonforfeiture Law (SB371)	INS NO. 04-022-AB

June 8, 2004	Informational Notice:	
	Supplemental Reporting	
	Letter Regarding Possible Revisions to the Supplemental Reporting Requirement	
	DRAFT MS Excel Template	
March 9, 2004	Coordination of Group Health Benefits (COB) and Medical Payment (MedPay) Provisions in Auto Policies	INS NO. 03-051-AB
February 24, 2004	Supplemental Reporting Bulletin	INS NO. 04-007-AB
	Hypothetical Example	
	Zip Code to County Translation Table	
	Null Report Excel Template - After downloading, right click and select new to create a workbook for submission.	
	FAQs - last update (March 18, 2004)	
February 6, 2004	Medical Necessity	INS NO. 04-002-AB
February 6, 2004	Prosthetic Device Interpretation - RSA 415:18-n (Group) and RSA 415:6-j (Individual)	INS NO. 04-004-AB
January 14, 2004	Annual Complaint Log	INS NO. 04-003-AB
December 5, 2003	Approval of the Workers Comp rates and loss costs effective 1/1/04	INS NO. 03-052-AB
October 7, 2003	Application of 2003 Chapter 184 (Senate Bill 178) "Net Worth" Provision	INS NO. 03-043-AB
October 3, 2003	Chapter 188, Laws of 2003 (SB 110) Clarification of Guaranteed Issue Requirements	INS NO. 03-041-AB

September 8, 2003	RSA 400-A:32-a Timely Mailing RSA 400-A:32-b Electronic Funds Transfers	INS NO. 03-039-AB
August 26, 2003	Bulletin SB 110, Ch. 188 Standardized Health Statement and Rating Issues	INS NO. 03-035-AB
	General FAQs	
	Rating RFQ's	
	RFI Data Reporting Requirements	
	Dept. Health Statement	
	National Standards to Protect the Privacy of Personal Health Information -Office for Civil Rights- HIPAA	
May 5, 2003	INFORMATIONAL NOTICE:	INS NO. 03-018-IN
	Pawtucket Mutual Insurance Company Placed in Rehabilitation by Order of the Providence County Superior Court of the State of Rhode Island at the request of the Insurance Division, Department of Business Regulation, State of Rhode Island	
	* * Posted on the Department's Website Only * *	
April 21, 2003	Speed to Market for All Form Filings	INS NO. 03-017-AB
January 30, 2003	Revision of Bulletin Issued November 27, 2002:	INS NO. 02-027-AB
	Voluntary Expedited Filing Procedures for Compliance with the Provision of the Terrorism Risk Insurance Act of 2002 (to include Attachment A)	
	CLEAN VERSION	
	BLACKLINED VERSION (highlights the changes that have been made: deletions are in "brackets ([]) and "bold"; additions are in "italics," "underlined," and "bold."	
	Attachment B	
	Attachment C	
	Posted on the Department's Website Only	

January 10, 2003	Renewal Notice Requirements-RSA 417-C	INS. NO. 03-001-AB
	(Technical Revision to Bulletin Issued December 18, 2001, Docket No. INS No. 01-026-AB)	
December 23, 2002	NCCI's WC Advisory Loss Costs and Rating Values Effective January 1, 2003	INS NO. 02-030-AB
November 27, 2002	See January 30, 2003 REVISION of this Bulletin	INS NO. 02-027-AB
	Voluntary Expedited Filing Procedures for Compliance with the Provisions of the Terrorism Risk Insurance Act of 2002 (to include Attachment A)	
	Attachment B	
	Attachment C	
	Posted on the Department's Website Only	
October 17, 2002	TRICARE Supplemental Insurance	INS NO. 02-023-AB
October 16, 2002	Clarification of RSA 412:10 - Prohibitions - Effective July 15, 2002	INS NO. 02-025-AB
September 20, 2002	INFORMATIONAL NOTICE:	N/A
	REPORT of the NEW HAMPSHIRE INSURANCE DEPARTMENT RELATIVE to the AVAILABILITY of HOMEOWNERS COVERAGE & COMMERCIAL PROPERTY COVERAGE	
	Posted on the Department's Website Only	
July 26, 2002	Changes in RSA 400-A:31,I and RSA 400-A:32 I, II and IV. Due Dates for Filing Report of Premiums and Estimated Payments Assessment of Ten Percent Late Payment Fee	INS NO. 02-021-AB
July 19, 2002	ALERT:	
	Do not do business with Joseph Hall, III or Harbour Insurance etal	
July 11, 2002	Private Passenger Automobile Insurance Rating Plans	INS NO. 02-018-AB

May 13, 2002	INFORMATIONAL NOTICE:	INS NO. 02-015-IN
	<u>Limited Open Enrollment Periods for Groups of One</u> (Revised 5/22/02)	
	Posted on the Department's Website Only	
May 9, 2002	Notice of Insurance Department and Telephone Communications with Claims Department	INS NO. 02-013-AB
April 15, 2002	USA Patriot Act of 2001	INS NO. 02-011-AB
February 28, 2002	Memorandum: Important Notice to PHICO Policyholders with Extended Reporting Period ("Tail") Coverage	N/A
January 24, 2002	Small Group Health Insurance Underwriting	INS NO. 02-004-AB
January 24, 2002	Chapter 295, Laws of 2001 (SB 118)	INS NO. 02-003-AB
January 24, 2002	NOTE THIS BULLETIN HAS BEEN REPLACED BY INS No. 04-007-AB, February 24, 2004	INS NO. 02-001-AB
	Supplemental Reporting	
	Supplemental Reporting FAQs	
January 8, 2002	NCCI's WC Advisory Loss Cost and Rating Values Effective January 1, 2002	INS NO. 02-002 AB
December 27, 2001	Voluntary Expedited Filing Procedures for Exclusions related to Acts of Terrorism	INS NO. 01-029-AB
	FORM: Expedited FilingCommercial Lines Terrorist  Exclusions Application and Sample Form	
December 18, 2001	Renewal Notice Requirements - RSA 417-C	INS NO. 01-028-AB
October 16, 2001	Credit Accident and Health Insurance Composite Rating Methodologies	INS NO. 01-026-AB

October 2, 2001	Memorandum: Coordination of Benefits Between Health Insurance and Medical Payment Provisions in	N/A
	Private Passenger Automobile Policies	
July 11, 2001	Administrative Assessment	INS NO. 01-021-AB
July 10, 2001	RSA 420-J:8-a Claims Payment Time Limits	INS NO. 01-020-AB
June 6, 2001	Ins 3000 Privacy of Consumer Financial and Health Information	INS NO. 01-018-AB
April 9, 2001	Annual Complaint Log	INS NO. 01-006-AB
April 9, 2001	Producer Appointment Process	INS NO. 01-005-AB
	Attachment: Producer Appointment Authorization Form	
February 26, 2001	Credit Reports, Credit Histories, Credit Scoring  Models Underwriting/Rating - Requirements For Filing	INS NO. 01-002-AB
	& Approval Pursuant to RSA 412:14-a and RSA 414:3	
December 5, 2000	NCCI's WC Advisory Loss Cost and Rating Values Effective January 2, 2001	INS NO. 00-023-AB
November 6, 2000	Regulation of Information Privacy	INS NO. 00-020-AB
	Additional Information:	
	Proposed Regulation: Ins. 3000, Privacy of Consumer Financial and Health Information	
	Hearing Scheduled: November 28, 2000 at 9:00 a.m. at the New Hampshire Insurance Department	
October 13, 2000	Informational Bulletin: Regarding 2000 Chapter 315 (SB 393) Producer Licensing	INS NO. 00-019-AB
	Additional Information:	
	Producer License Standards	

September 1, 2000	External Review	INS NO. 00-017-AB
	Ins 2703.01 adopted 07/24/01	
	Consumer Guide to External Appeal	
	Request for Independent External Appeal	
	Independent Review Organization Certification Application	
August 3, 2000	Coordination of Benefits Between Health Insurance and Medical Payment Provisions in Private Passenger Automobile Policies	INS NO. 00-014-AB
June 16, 2000	Ins 1400 Automobile Insurance	INS NO. 00-102-AB
	References:	
	INS 1400 (Effective July 1, 1993 to October 29, 1999)	
	INS 1400 (Effective December 28, 1999 to Present)	
April 26, 2000	The Implementation of SB 147 (Ch. 14, Laws of 2000)	INS NO. 00-010-AB
	Relative to Self-referrals for Chiropractic Care Under  Managed Care Organizations	
November 1, 1999	Eligible Surplus Lines Insurers	INS NO. 99-016-AB
September 20, 1999	DEPARTMENT ORDER Regarding	INS NO. 99-014-AB
	Use of "After-Market Parts" - Coercion or Steering -	
	Claim Settlement	
August 25, 1999	Fraud Warning Statement RSA 402:82	INS NO. 99-012-AB
April 9, 1999	Credit Unemployment Insurance and other	INS NO. 99-006-AB
	Unemployment Coverage - This Bulletin has been superceded by the implementation of SB 334 (Ch. 243,	
	Laws of 2000), effective August 7, 2000	

December 8, 1998	NCCI's WC Advisory Loss Cost and Rating Values Effective January 1, 1999	INS NO. 98-037-AB
September 21, 1998	Examination Costs of Agents and Brokers	INS NO. 98-029-AB
May 5, 1998	Existing Statutes and Regulations Regarding After Market Parts (Non-OEM) and Coercion or Steering	INS NO. 98-010-AB
March 17, 1998	Chapter 345, Laws of 1997 (SB 178-FN)	INS NO. 98-006-AB
March 16, 1998	Testing for HIV and Informed Consent Form	INS NO. 98-005-AB
February 5, 1998	RSA 417:30, Mandatory Anti-fraud Initiatives	INS NO. 98-004-AB
November 24, 1997	WC - Prospective Loss Cost Filing	N/A
October 29, 1997	Change of Residency	N/A
July 7, 1997	Closing Protection Letters	N/A
June 27, 1997	Application of the NH Ins Code to Health Benefit Arrangements Involving Risk Assumption by Unlicensed Entities	N/A
June 18, 1997	Claim Settlement Time Limit, NH INS 1001.02	N/A
March 3, 1997	Procedures for National Banks Selling Insurance	N/A
December 16, 1996	WC - Prospective Loss Cost Filing	N/A
October 28, 1996	RSA 417:28 Mandatory Fraud Reporting	N/A
June 13, 1996	Chapter 294, Laws of 1994 (SB 711)	N/A
May 20, 1996	Licensing Financial Institutions and Their Employees and Agents to Sell Annuities	N/A
December 4, 1995	WC - Prospective Loss Cost Filing	N/A

January 30, 1995	Prospective Loss Cost Filing Procedures – Workers Compensation	N/A
December 28, 1994	Chapter 294, Laws of 1994 (SB711)	N/A
December 5, 1994	Chapter 294, Laws of 1994 (SB711)	N/A
December 2, 1994	Chapter 298, Laws of 1994 (SB 767-FN)	N/A
August 30, 1994	Chapter 294, Laws of 1994 (SB711)	N/A
March 31, 1994	Credit for Continuing Education	N/A

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